



DITP's Tips to avoid **scams**

DITP advises you to conduct basic credibility check on your new trade counterpart



Genuine exporter/manufacturer?



✓ a business registered with DBD
(www.dbd.go.th)



✓ check website with Scamaviser
(www.scamadviser.com)



✓ physical address is valid
(you may check on Google map)



✓ land-line telephone number must be available and valid
(BKK landline always begins with +662-XXX-XXXX)

✓ check website information

- ▶ photos of company/factory
- ▶ photo and name of management team
- ▶ photo of products matched company name/brands
- ▶ available both in English and Thai



✓ corporate email address shows greater credibility than
@gmail, @yahoo, @hotmail, etc.



✓ confirm the authenticity with

- Federation of Thai Industries (www.fti.or.th)
- Thai Chamber of Commerce and Board of Trade of Thailand (www.thaichamber.org)
- related trade associations
- DITP's exporter list (www.thaitradefair.com/ExporterList/?page=ExporterList)



Before you pay



Be calm and cautious

- ! **suspect** offers that come out of the blue or deals that seem too good to be true
- ! **ignore** pressure to make payment especially when important information is withheld
- ! **do not** make big or full amount of advance payment/deposit
- ! **avoid** bank transfer, instead open L/C
- ! **check** receiver's bank account
 - ✓ name matches company, not a "personal" account
 - ✓ branch in the same area with company address

DITP's recommendation:

your ultimate sourcing destination

"easy and safe ways to find your new Thai suppliers are through

THAITRADE.COM

or

DITP overseas offices

(www.ditp.go.th/ditp_web61/foreign_of_ce_all_en.php)

If you are still unsure, do not hesitate to contact nearest DITP's office

(www.ditp.go.th/ditp_web61/foreign_of_ce_all_en.php)

If you have been scammed...

what action should you take?



gather all evidence related to the case
(commercial documents, money transaction, etc.)

take legal actions

- ▶ get documents legalized by consular authorities
- ▶ appoint a legal representative in Thailand
- ▶ authorize your legal representative to press charge on such fraudulent individual at the police station in Thailand

find list of Thai law firms www.legal500.com/c/thailand/directory/

